Refugees in the **Asylum System**

Granted Leave to Remain

Refugee journey - time line

START
students and refugees together

Newly Granted Refugee
Individuals/families who have been granted leave to remain (granted 'status') in the UK.

Referral for support

Home Set Up
Airport Collection

VPR Families
who arrive through Home Office/Local Authority Vulnerable Person Relocation (VPR/RVC) Schemes

Pre-Arrival Support

Family Reunion
Individuals/families arriving to join a refugee already living in Plymouth.

Existing Refugees
(Inc. Refugees who are British Citizens and who have specific issues related to being a refugee)

Holistic 1:1 Support - Casework service with named START case worker.

Housing
- Vulnerable refugees - Social Housing
- Re-Start - Deposit Guarantee - Private Rented
- Housing Issues - Racism - State of Property
- Move-On - Tenancy support - Utilities

Employment
- Job Centre appointments and compliance
- Job search - Applications - Qualifications
- CVs - Skills development - Employability
- Volunteering - Other Employment needs

Money
- Universal Credit - Legacy Benefits
- DWP - National Insurance - HMRC
- Bank accounts - Credit Union - Grants
- Budgeting - Debt issues - Other money needs

Health
- Registering with GP/Dentists
- Support attending medical appointments
- Mental Health support - Vulnerability
- Accessing resources - Other Health needs

Education
- Access to ESOL classes - Vocational Training
- School Admissions - Childcare - Nurseries
- school uniform - Other Education Needs

Community
- START Community activities
- Volunteering at START
- Accessing other activities and Volunteering
- Networking and building links

Weekly Drop-in
- Integration Support
- DVLA and driving licenses
- Benefit Issues
- Housing issues - Utilities
- Accessing activities
- Other presenting Issues

Job Club
- Job search - Volunteering
- Applying for jobs
- Interview skills
- CV writing
- Developing Employability
- Employment issues

Community Activities
- Cultural Kitchen
- Allotment Project
- Women's Creative Group
- STARTwalking
- Conversation Club
- Specific time-limited projects

Volunteering at START
- Conversation Club
- Job Club
- Service User Group
- Community Activities
- Drop in support

SIGNPOST/Referral to: ***(please note: list is not exhaustive!)***

In no particular order…

Path - Devon & Cornwall Refugee Support - Plymouth & District Racial Equality Council - Open Doors International Language School British Red Cross - Family Reunion project (FRIS) - Plymouth Hope - Diversity Business Incubator - Open Hearts Open Borders - Community-led groups - other voluntary networks, groups and organisations - Social Services - Health Services - ASR Mental Health Service - The Police Plymouth Domestic Abuse Service - Shelter- Citizen's Advise Bureau - Language Schools - City College - Schools and nurseries - Credit union- University - Faith groups - Migrant Legal Project - other agencies that can support legal and immigration advice - Debt advice agencies

...and any other Plymouth-wide organisation, group or agency that can enhance, advance and enable individuals to reach their goals .

Please note :

*1. Boxes and arrows in **green** indicate work/support/activity undertaken by START*

2. All START community Activities are open to all refugees regardless of their current status

Students and Refugees Together (START) - August 2019